Brad Follett

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CS-250

4-3 Journal: Tester

The elements of the user stories that were most helpful in developing the initial test cases were the fact that I was able to get the end user’s perspective on what the travel booking site needs to entail and how it should function. When you get these perspectives, it really helps to paint a picture of what the software is supposed to look like.

Something that I feel was missing from the user stories was a little more detail to the proposed design changes. It would have been helpful to have a little bit more information about the desired design elements as far as format and ease to each link for the end user.

How I might go about getting the additional information I need would be to reach out to the product owner. I believe that by initiating effective communication and asking the right questions, I can obtain the information I need.

A sample email I would write to effectively relate my needs and prompt a proper response would be:

Dear (Recipients name),

I am writing this to you because I am the product tester for the travel booking software and I have been working on developing comprehensive test cases based on the provided user stories. While these user stories have been very helpful in shaping my testing approach, I have spotted a couple of areas where additional information would greatly enhance the testing process.

It would be beneficial to have a detailed understanding of the proposed design changes that would paint a better picture in my head to ensure that the software is functioning as intended, both format-wise and the functionality of the software.

Thank you,

Brad Follett